

Dezember 2021

Customer Pickup Instructions**Pickup is possible from Monday to Thursday between 8 a.m. and 4 p.m.****FLACHGLAS Wernberg GmbH**Distribution logistics
Nuernberger Strasse 140
92533 Wernberg-Koebnitz
Germany

Fax: +49 9604 48387

Pickup NotificationOrder number(s)
FLACHGLAS Wernberg GmbH:

License plate number:

Date of pickup:

Expected time:

Please email to versandabwicklung@flachglas.de the above details at least one day prior to the planned pickup. Without this information, we cannot process your pickup!**I hereby confirm that I have read, understood, and accepted the safety instructions and the statutory regulations on the safe securing of loads.**Date:

Company:

Signature:

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Customer Pickup Instructions

Customer Pickup Instructions for FLACHGLAS Wernberg GmbH

Dear Sir/Madam,

We endeavor to arrange trouble-free processing of all trucks in our loading area. We also take every effort to keep waiting times as short as possible. This cannot be achieved, however, without your assistance.

Pickup is possible from Monday to Thursday between 8 a.m. and 4 p.m.

A necessary prerequisite for this is that you inform us at least one day in advance of the pickup, and specify the name of the carrier and the license plate number of the vehicle. The driver of the vehicle must also have these details with him in writing at time of pickup. Vehicles without this information will not be processed!

For export pickups (NON-EU), notification is required at least one week in advance due to the relevant customs documents.

Should steel A-racks be required for crated loads (for crates greater than approx. 150 cm high and weighing over 500 kg), these should be brought along at time of pickup. If racks are required from FLACHGLAS Wernberg GmbH then these will be charged at a rate of € 400 each. A refund of € 320 each will be paid upon their return.

In the event of non-appearance on the agreed collection date without written information from the customer or the appointed carrier, we will charge you € 280 for logistical expenses.

Any further questions?

Our Logistics Department would be happy to assist you.

Tel: +49 9604 48256

Tel: +49 9604 48441

Tel: +49 9604 48242

Fax: +49 9604 48387

Yours sincerely,

Jessica Meier
Team Leader Logistics/Loading

Sascha Sollfrank
Leader Supply Chain Management